



Association of Chinese Americans, Inc.

Detroit Chapter of the OCA-Asian Pacific American Advocates



FOR IMMEDIATE RELEASE

Peggy Du | Interim Executive Director

pdu@acacc.org | 313-831-1790

August 5, 2021

Association of Chinese Americans, Inc. Achieves National Accreditation

Detroit, Michigan – the Association of Chinese Americans, Inc. (ACA) has achieved national accreditation through the New York-based Council on Accreditation (COA). ACA started the application for COA accreditation in August 2018, and got the approval this March, taking 32 months to achieve accreditation. ACA pursues accreditation to demonstrate the implementation of best practice standards in the field of human services.

COA accreditation is an objective, independent, and reliable validation of ACA's performance. The COA accreditation process involves a detailed review and analysis of ACA's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that ACA's services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

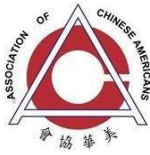
To achieve COA accreditation, ACA first provided written evidence of compliance with the COA standards. Thereafter, a group of specially trained volunteer Peer Reviewers confirmed adherence to these standards during a series of on-site interviews with trustees, staff, and clients. Based on their findings, COA's volunteer-based Accreditation Commission voted that ACA had successfully met the criteria for accreditation.

An endorsement of COA and the value of its accreditation process is reflected in it being named by the US State Department as the sole national independent accrediting body under the Hague Convention on Intercountry Adoption to accredit intercountry adoption service providers. In addition, COA is the only national accreditor designated by the U.S. Department of Defense to develop accreditation standards and processes for human service programs provided to military personnel and their families. Founded in 1977, COA is an independent, not-for-profit accreditor of the full continuum of community-based behavioral health care and social service organizations in the United States and Canada.

In its 49 years of existence, ACA has promoted the general welfare of Chinese Americans and the Asian Pacific American community through policy advocacy and community engagement; educational and leadership development programs; and health and social services for the most vulnerable members of our community. As we pass this important milestone, we hope to provide even better service for our community.

Association of Chinese Americans, Inc. is dedicated to advancing the social, educational, political, and economic well-being of Asian Pacific Americans in the United States.

###



Association of Chinese Americans, Inc.

Detroit Chapter of the OCA-Asian Pacific American Advocates



密西根美华协会荣获 COA 服务标准权威认证

密西根美华协会

08/05/2021

Press Release

密西根美华协会于 2021 年 3 月荣获了美国 Council on Accreditation (COA) 的服务标准认证。这标志着美华协会的服务和机构运营管理达到了最高的质量和标准。

密西根美华协会（以下简称“美华协会”）成立于 1972 年。成立至今，美华协会一直奋战于华裔及亚裔社区事务的第一线，通过近 50 年来持续不断的社区服务、教育培训课程、健康和社保福利申请协助、社区领导力培训发展计划等等服务和项目，真实促进和提高华裔和亚太裔社区的整体福利和社会影响力，并一直为华裔和亚裔社区提出倡议和帮助政府制定政策，因此获得了政府机构和社会各界的认可和支持。

在迎接 50 周年诞辰之际，美华协会决定迎接挑战，接受美国官方机构的认证、培训和审核。旨在通过认证流程，全面了解自身的优缺点，进而提升我们的服务标准和服务质量，更好地回馈社区。因此，美华协会于 2018 年 8 月向 COA 提出申请。

COA 是一个独立的、非营利的社区认证机构，旨在为符合条件的美国和加拿大的社会服务组织提供认证，也是该领域唯一获得美国国务院认可的权威认证机构。COA 认证是对机构绩效的客观、独立和可靠性的验证。至申请递交后，COA 组织对美华协会，从组织行政、管，和服务交付职能等进行了全面详尽的、长时间的实地审查和分析。以标准为导向的 COA 认证，有充分的事实依据，注重成效和反馈。COA 认证标准中关键的机构管理问责制，帮助美华协会设定用于服务和管理标准化的最佳实践阈值，并通过创建一个持续质量改进的框架来提升机构的兼容性和可靠性。

历时两年零八个月不懈努力，美华协会荣获 COA 认证。这一里程碑不仅标志着美华协会在社区服务当中取得的成就及来自社会各界的肯定，更标志着美华协会在机构管理机构运营方面达到了更高的标准。展望未来，美华协会希望继续为社区成员带来精品的项目和精准的服务。